



Customer Service Advisory

January 2012

Attention: Conduit Clearing Arrangement (CCA.Biz) Clients with SFTP access

Please be advised that we will be archiving the check images uploaded in our SFTP facility starting February 1, 2012. The retention period of the check images will be limited to one (1) week only. To illustrate:

Access Date	Available check images
February 1, 2012	from January 26, 2012 to February 1, 2012

Given this, we encourage you to download and save the check images which are more than a week old in your PC or local directory.

This archiving activity is being undertaken to further improve the performance of our SFTP facility. If you have questions or concerns regarding this advisory, please don't hesitate to get in touch with your maintaining branch.

Thank you very much.